

Date: _____



VICTORINOX
SWISS ARMY

CUTLERY REPAIR REQUEST

In order to properly process the return, please print clearly.

Customer Information

Shipping Information (if different from Customer Information)

Name:	Name:		
Address:	Address:		
City:	City:		
State:	Zip:	State:	Zip:
Phone:	Fax:	Phone:	Fax:
Email:	Email:		

Would you like to receive information/offers via email from Victorinox Swiss Army Inc?

Please circle one: Yes No

Description of service requested (Please note: Victorinox Swiss Army does not offer a sharpening service):

Payment of a \$10 shipping and handling fee is required prior to repair or replacement of your Cutlery item. You may choose to make a check payable to Victorinox Swiss Army or provide the following credit card information.

Credit Card Authorization - please circle one: VISA MasterCard

Credit Card number: _____ Expiration date: _____

Name as it appears on card: _____ Authorized signature: _____

Please note:

- Our standard turnaround time is 4-6 weeks.
- Victorinox Swiss Army reserves the right to refuse repair or replacement of the item, due but not limited to evidence of abuse of product.
- Victorinox Swiss Army would like to remind you to put safety first when packaging your Cutlery item for shipping. Please package your Cutlery item securely in a sealed box where it cannot come through the box during shipping. Be sure to send by a traceable method such as FedEx or UPS.